



INTERNET AND PHONE BANKING APPLICATION FORM

Please fill in the below details and return via Fax on (07) 49 228 019

NAME:	CLIENT NUMBER:
--------------	-----------------------

HOME NUMBER:	MOBILE:
---------------------	----------------

Account Numbers:	
Over all Daily Transfer Limit: (individual Limits to be set by client)	
Do you want Second Factor Authentication set up on your account (ability to add payees and billers)	Yes / No
Mobile number to be used for Second Factor: (Needed to received SMS with security code)	
Phone banking	Yes / No
Internet banking	Yes / No

- The Rock **WILL NEVER** send you an email asking for your login details **FOR ANY REASON**, including confirmation of information. These emails are perpetrated by fraudsters who will then direct you to "ghost" internet banking website or that request your Client Number and Password with the intention of illegally accessing your account.
- It is important to **"log-off" from I-Bank** if you are leaving your computer unattended for a period of time. This will prevent unauthorised access to your account information. As an added security precaution I-Bank will "log-off" automatically after 15 minutes if your I-Bank session is inactive.
- The Rock **can take no responsibility for unauthorised transactions** that may arise as a result of you disclosing your client number and access password to other parties. It is also your risk if you give your access password to an account aggregation service.
- I acknowledge the information above and will comply with this advice.

SIGNATURE _____

FOR OVER THE PHONE IDENTIFICATION PURPOSES PLEASE NOTE A PASSWORD AND SECRET QUESTION WHICH YOU WILL NEED TO RECALL WHEN CONTACTING THE ROCK BUILDING SOCIETY.

PASSWORD: _____

SECRET QUESTION: _____

ANSWER: _____

*Fee-Free Phone Banking on
1300 130 677*

*Fee-Free Internet Banking at
www.therock.com.au*

24 hours, 7 days For further details please call one of our friendly Customer Service Staff on 1800 806 645 (during business hours), or visit your nearest Rock branch.
